



BBD-1622

Seat No. _____

B. B. A. (Sem. IV) Examination

April / May - 2014

CC - 402 : Human Resources Management

Time : 3 Hours]

[Total Marks : 70

- 1 Define HRM. Explain functions of HRM. 11
- 2 What is promotion? Give reasons for promotions. 12
Which promotion criterias are better? Why?

OR

- 2 What is selection? Explain selection process 12
in detail.
- 3 Describe the various steps in HRP process 12

OR

- 3 (a) Discuss principles of HR policy 6
(b) Elaborate qualities of HR manager 6
- 4 Discuss in detail factors affecting performance 11
appraisal
- 5 Explain Living wages, Minimum wages and 12
Fair wages? Discuss factors influencing wage and
salary structure.

OR

- 5 Discuss on the job training methods for 12
executives.

6 Write notes on : (any three)

12

- (i) Job evaluation
 - (ii) Limitations of Grading method.
 - (iii) Need for training
 - (iv) Demotion
 - (v) Future of PM in India
 - (vi) BARS Method.
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